Serial Number: 10/659,496

Art Unit: 2173

- 1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.
- 2. Authorization for this examiner's amendment was given in a telephone interview with Mr. Lally (registration #38,947) on 19 March 2007.
- 3. The application has been amended as follows:

## In the Specification:

Page 1, line 6—"7,080,323" has been inserted in place of "\_\_\_\_\_\_".

In the Claims:

Claim 14, line 1, the phrase ", embodied in a machine readable medium," has been mateix inserted after "module".

This Examiner's amendment serves to obviate difficulties with claims 14 - 17 being recited as a "matrix" without tangible fixation, under 35 USC 101, and also to provide an updated reference to the parent application of this continuation-in-part.

- 4. The following is an examiner's statement of reasons for allowance:
- a. Applicant's 4 independent claims 1, 2, 14, 18 have been carefully considered, and found to distinguish patentably over the prior art now made of record. The claims have in common the selection of a "dialogue" on the basis of access to "one or more criteria weights" and "one or more criteria scores" (claim 1 quoted as exemplary). The "selection" by this particular technique distinguishes over general-purpose routing

